

Sri Lanka Institute of Tourism and Hotel Management



Annual Report 2018

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1. Introduction

The Sri Lanka Institute of Tourism and Hotel Management (SLITHM) is the only Government approved premier Institute in Sri Lanka, which was established by the Government in 1964 to train young men and women in the field of Hospitality and Travel industry. SLITHM functions under the Ministry of Tourism. SLITHM head office is located in Colombo and to facilitate Students Island wide, Provincial Colleges were set-up in Anuradhapura, Bandarawela, Kandy, Koggala, Ratnapura, Kurunegala, Pasikudah and Jaffna

International tourist arrivals to Sri Lanka increased from 2.12 million in 2017 to 2.33 million in 2018, an addition of 217,389. In 2018, the tourism receipts too reached USD 4,380.6 million from the tourism industry. Further, there is also growth in domestic tourism. The domestic tourism nights at the formal tourist accommodation units registered with Sri Lanka Tourism Development Authority (SLTDA) increased from 2,725,337 nights in 2017 to 2,937,067 nights in 2018.

Tourism being a service industry, due to the increase in both foreign and domestic tourism there is demand for more trained manpower for employment in tourist establishments. The main objective of SLITHM is to fulfill this requirement for trained manpower in the Tourism and Hospitality industry. The focus is to train personnel for the top and middle management positions in the industry, supplemented with a program of short courses at Craft Level, which provide the manpower for the various departments in the Hospitality trade.

The activities of SLITHM were determined by the 5-year Tourism Strategy which was approved by the Cabinet of Ministers which takes into account the new peaceful environment in the country which has become permanent. The activities were carried out according to the SLITHM Action Plan 2018 and SLITHM Procurement Plan 2018.

SLITHM has fine - tuned its programs to meet the specific needs of Sri Lanka's and Asia's changing industry. Based on the wide market needs, several new schemes of training are introduced frequently with opportunities to specialize in industry specific areas. The scheme allows students to be more flexible in the choice of training and provides multiple entry and exit points. It also recognizes prior learning, which benefits those who have gained hands on experience in the industry and those who wish to acquire further knowledge through a sound professional qualification.

SLITHM works very closely with the Ceylon Hotel Schools Graduates Association (CHSGA) to provide the necessary industrial training required for the students.

Table 1 - Number of students that completed the courses during the past five years 2014 to 2018

College	2014	2015	2016	2017	2018
Colombo	758	876	839	843	815
Anuradhapura	212	111	195	152	190
Bandarawela	193	212	247	227	253

Kandy	363	219	466	470	562
Koggala	367	465	701	707	651
Kurunegala	-	261	382	259	454
Ratnapura	281	332	401	349	327
Pasikudah	-	-	99	84	51
Jaffna	-	-	-	-	12
Total	2,174	2,476	3,330	3,091	3,315

It was possible to increase the number of students trained at SLITHM due to the increase in intake of students, introduction of new courses and opening of new colleges during the last five years. Total number of students qualified from SLITHM increased from 2,174 in 2014 to 3,315 in 2018.

In addition, to the regular courses on Hospitality Management, SLITHM conducted several short courses on Hospitality Management and Tour Guiding.

Table 2 - Number of students trained in regular courses and other training programs during 2017 and 2018

College	2017			2018		
	SLITHM regular courses	Other training programs	Total	SLITHM regular courses	Other training programs	Total
Colombo	843	2,366	3,209	815	3,783	4,502
Anuradhapura	152	-	152	190	-	190
Bandarawela	227	21	248	253	-	253
Kandy	470	20	490	562	-	562
Koggala	707	-	707	651	49	700
Kurunagela	259	-	259	454	47	501
Ratnapura	349	-	349	327	73	400
Pasikudah	84	-	84	51	-	51
Jaffna	-	-	-	12	-	12
Total	3,091	2,407	5,498	3,315	3,952	7,267

Total number of students trained at SLITHM increased from 5,498 in 2017 to 7,267 in 2018

2. Our Vision, Mission, Theme, Values and Objectives

Our Vision

To be the Center of Excellence in Training and Education for Human Resource Development of Tourism and Hospitality Industry in Asia.

Our Mission

To provide Application Oriented International Standard Education and Training to produce Competent and Committed Human Resources to meet the demands of the Hospitality and Tourism Industry.

Our Theme:

“Taking Sri Lanka to Global Heights – A Journey Towards Excellence in Sri Lankan Hospitality”

Our Values:

Quality: We provide first class training and education programmes delivering premium value to our students.

Equity: We ensure equal opportunities for every student, regardless of race, religion, gender, or economic status to meet the required standards for the highest achievement and growth.

Integrity: We strive to uphold the highest standards of professional ethics and discipline to meet the training requirements of Tourism and Hospitality services.

Our Objectives:

- To identify, design and deliver Training and Education Programs in Travel, Tourism and Hospitality Management.
- To produce the highest quality professionals for the Tourism and Hospitality Industries.
- To train the required manpower to meet the demand for Tourism and Hospitality Industries by addressing ever changing and challenging trends in Tourism and Hospitality Industries.
- To provide the equal opportunities and create an equitable working environment for youth living in different parts of the country while ensuring sustainable growth in the Tourism and Hospitality industries.
- Expand the capacity of delivering Tourism and Hospitality Education by creating partnership with local and international education entities in a mutually beneficial manner.
- To demonstrate excellence through research in Tourism and Hospitality that adds to international knowledge and connectivity.

3. Message from Chairman

Sri Lanka Institute of Tourism and Hotel Management (SLITHM) is the pioneer institute in the field of Tourism and Hospitality in Sri Lanka. Formerly it was known as the Ceylon Hotel School.

The main function of the SLITHM is to identify, design and deliver necessary training and education for employment in the tourism industry. It conducts courses at Diploma, Management, Certificate and Craft Levels. SLITHM constantly strives to upgrade and uplift the standard of education in the travel and Tourism industry. All courses are structured in a manner that will enable a student to seek gainful employment in the industry at different job junctions.

The SLITHM head office is located in Colombo and there are seven Provincial Colleges. They are located in Anuradhapura (North Central Province), Bandarawela (Uva Province), Kandy (Central Province), Koggala (Southern Province), Kurunegala (North Western Province), Pasikudah (Eastern Province), Ratnapura (Sabaragamuwa Province) and Jaffna (Northern Province)

There was a delay in the submission of the SLITHM annual report due to various internal issues. The present management has taken steps to clear the backlog and to submit the reports on time.

Kimarli Fernando
Chairperson
SLITHM

4. Corporate Information

Tourism Act No. 38 of 2005 was implemented with effect from 1st October 2007 and the Ceylon Tourist Board Act No. 10 of 1966 was repealed. Formerly, Ceylon Hotel School was part of Ceylon Tourist Board. With the implementation of the Tourism Act No. 38 of 2005 four separate public enterprises were formed, namely Sri Lanka Tourism Development Authority, Sri Lanka Tourism Promotion Bureau, Sri Lanka Institute of Tourism and Hotel Management and Sri Lanka Convention Bureau.

The SLITHM is a leading educational institution in the Tourism and Hospitality field. It works in partnership with the private sector of tourism. It is part of the educational program that the students trained at SLITHM also obtain practical experience through working in a recognized hotel.

Registered Name : Sri Lanka Institute of Tourism and Hotel Management

Legal form : Public enterprise formed under Tourism Act No38 of 2005

Mr. A. Jayamanne
 Mr. Palitha Wijemanne
 Ms. Irandi Wijegunawardena (Up to March 2018)
 Prof. Rajiva Wijesinha (Up to October 2018)
 Mr. Samantha Gunarathna (From April 2018)
 Ms. Yolande and Anne Hansen (From November 2018)

Observer

Ministry of Finance Representative - Ms. Ayanthi De Silva (Up to April 2018)
 Mr. M.K.G.K. Nemmawatte (From April 2018)

Secretary to the Board - Ms. Aruni Perera

Table 3 - Date and the number of Board meetings held during the year 2018:

Number	Date
83	8 th February 2018
84	15 th March 2018
85	24 th April 2018
86	31 st May 2018
87	27 th June 2018
88	31 st August 2018
89	12 th October 2018
90	7 th December 2018

5.2 Senior Management of SLITHM

Chairman Mr. Sunil Dissanayake
 Director General Mr. B. Hewawasam
 Director Finance Mr. Royce Fernando
 Registrar Mr. Wasantha Manthripala (From September 2018)
 Human Resources Development Ms. Amitha Owitipana (Deputy)

Principals of SLITHM Colleges:

Anuradhapura - Mr. N. Kahatapitigama
 Bandarawela - Mr. H.K.C. Perera
 Colombo - Mr. S.A. Hathurusinghe (Acting)
 Kandy - Ms. Kumuduni Wickramasinghe
 Koggala - Mr. R.D.A. Lenard
 Kurunegala - Mr. Sarath Kumara
 Ratnapura - Mr. Kanishka N. Jayathunga
 Pasikudah - Mr. Ramesh Perera

Cluster Heads:

Professional Cookery	-	Mr. Nishantha Kulathunga
Food & Beverage Operation	-	Mr. Dickson Kumara
Front Office Operation	-	Mr. Udena Silpatilaka
Hotel Housekeeping	-	Mr. Lenard Perera
Travel and Tourism	-	Mr. Sujith Yamasingha

5. SLITHM Head Office

(Picture)

The purpose built Sri Lanka Institute of Tourism and Hotel Management at No-78, Galle Road, Colombo-03 commenced operation on 15th August 2000.

Facilities available:

- 23 Lecture Rooms
- 02 Training Restaurants
- 02 Mock-up Rooms
- 02 training kitchens
- 01 Computer Laboratory
- 01 First Aid Unit
- 01 Library
- 01 Cafeteria

During the year 2018, the faculty office the ground floor was refurbished.

Permanent academic staff – 2018

Principal - Mr. S.A. Hathurusinghe (Acting)

Faculty	Lecturer	Designation
Professional Cookery		
	Mr. Nishantha Kulathunga	Senior Lecturer/ Cluster Head
	Mr.H.M.B Lankapura Bandara	Assistant Lecturer
	Mr. Y.B.M.R. Yapabandara	Assistant Lecturer
	Mr. H.M.T. Herath	Assistant Lecturer
	Mr. S.A.N. Viraj	Assistant Lecturer
	Mr. M.N. Wiranga	Assistant Lecturer

Food & Beverage Operations	Mr. M.K. Dickson Kumara	Senior Lecturer/ Cluster Head
	Mr. Lakmal Perera	Senior Lecturer
	Mr. Anura Dissanayake	Lecturer
	Mr. Tharinda Weerathne	Assistant Lecturer
	Mr. H.M.P. Manjula	Assistant Lecturer
Pastry & Bakery	Mr. M.D. Ruwantha Prasad	Assistant Lecturer
	Mr. P.C. Pinidiya	Assistant Lecturer
Front Office Operations	Mr. U.P. Silpathilake	Senior Lecturer/ Cluster Head
	Mr. D.T. Senarathne	Senior Lecturer
	Ms. W.N.B. Mendis	Assistant Lecturer
	Ms. F.B. Niranjala	Assistant Lecturer
Housekeeping Operations	Mr. A.L.D.L. Perera	Senior Lecturer/ Cluster Head
	Mr. Namal Muhandiramge	Assistant Lecturer
	Mr. A.R. Jayasinghe	Assistant Lecturer
	Mr. A.M.K.W.K. Abeykoon	Assistant Lecturer
Laundry Operations	Mr. A.M. Cumaraswamy	Lecturer
Travel & Tourism Management	Mr. Sujith Yamasinghe	Senior Lecturer/ Cluster Head
	Mr. P.M. Suraweera	Senior Lecturer
	Mr. Dheera Hettiarachchi	Assistant Lecturer
	Mr. Anura Shantha	Assistant Lecturer

Note: In addition, there were 34 Visiting Lecturers.

Number of students trained

Table 4: Number of Students trained at the Colombo School in 2017 and 2018

Courses	2017	2018
Craft Level - Professional Cookery	100	84
Craft Level - Restaurant and Bar service	76	72
Craft Level – Hotel Housekeeping	54	70
Craft Level – subtotal	230	226
Certificate Level - Professional Cookery	89	82
Certificate Level - Restaurant and Bar service	87	75
Certificate Level – Hotel Reception	74	66
Certificate Level – Hotel Housekeeping	95	55
Certificate Level – subtotal	345	278
Intermediate Level - Professional Cookery	12	17
Intermediate Level – Food & Beverage	32	26
Intermediate Level – Front Office Operations	15	10
Intermediate Level – Hotel Housekeeping Operations	13	10
Intermediate Level – subtotal	72	63

Advance Level - Professional Cookery	10	13
Advance Level – Food and Beverage	28	26
Advance Level - Accommodation Operation	27	19
Advance Level – subtotal	65	58
Management Diploma (3years)	45	122
Pastry & Bakery	86	68
Subtotal - SLITHM Regular Courses	843	815
National Guide	64	63
Chauffeur Guide	38	101
Area Guide	47	-
Refresher course	14	18
Apprenticeship Programmes	371	255
Finance course	39	109
Special Programmes	1,793	1,030
Ministry Programmes	-	2,207
Subtotal - Other Training Programmes	2,366	3,783
Grand Total	3,209	4,598

At the Colombo Head Office, the number of students trained in SLITHM regular courses were 843 in 2017 whereas 815 in 2018. In addition to the regular courses the number of students trained in short courses increased from 2,366 in 2017 to 3,783 in 2018. Total number of students in both regular and other training programmes increased from 3,209 in 2017 to 4,598 in 2018.

Financial Performance – 2018

Net cost of operations of the Head Office in Colombo:

2017 - Rs. 201.91 million

2018 - Rs. 225.32 million

6.1 Academic Affairs

The main functions of the Academic Affairs are to:

- ⇒ Review & amend curriculums to be current with the industry requirements.
- ⇒ To achieve degree awarding status in Hospitality and Tourism Management, while focusing on achieving NVQ levels for the professional courses.
- ⇒ Rebranding of SLITHM through accreditation with internationally renowned educational institutions in Tourism and Hospitality Management.
- ⇒ Enhance quality of academic staff by capacity building.
- ⇒ Implementing an e-learning platform.
- ⇒ Attracting industry professional to join SLITHM faculty.

- ⇒ Induce best students to join faculty after graduation
- ⇒ Assisting Cluster Heads to set consistency in curriculum & teaching standards.

New courses introduced in 2018

In August 2018, the following Adventure Tourism Courses were introduced.

- Water Craft Operator (Power Boat)
- Water Craft Operator (Paddle Boat)
- Ground Control Agent
- Parachute Rigger
- Hiking/Trekking Guide programmes

It was launched on 29th August 2018.

Certification of the Faculty staff

The following five lecturers obtained the certification from the American Hotel & Lodging Education Institute (AHLEI)

Ms. Shashika Gunasinghe – Senior Lecturer
 Mr. Chaminda Hettiarachchi – Assistant Lecturer
 Mr. Lankapura Bandara – Assistant Lecturer
 Mr. Dharshana Jayasinghe – Assistant Lecturer
 Mr. H.K.W. Chandana – Assistant Lecturer

Foreign exposure to lecturers

The Australian Awards of the Australian government called for applications in the local newspapers from public and private sector for Sustainable Tourism Development in Sri Lanka. The following six personnel were selected from SLITHM for this program.

Mr. Buddhika Hewawasam	Director General
Mr. Kanishka N. Jayathunga	Principal, Ratapura Provincial College
Ms. Kumuduni Wickramasinghe	Principal, Kandy Provincial College
Mr. R.D.A. Lenard Ranchagoda	Principal, Koggala Provincial College
Mr. Mangala Suraweera	Senior Lecturer, Colombo Head Office
Mr. Kanishka Nugawela	Senior Lecturer, Ratnapura Provincial College

The training program took place in three phases:

Component 1 - Online delivery from 12 to 16th February 2018
 Component 2 - Delivery in Australia from 19th to 30th March 2018
 Component 3 – Delivery in Sri Lanka from 18th to 22nd June 2018

6.2 Registrar's Office

The main functions of the Registrar's Office are:

- ⇒ Recruitment and keeping records of the students of SLITHM.
- ⇒ To conduct exams, releasing of results at all levels and award certificates to the qualified students.
- ⇒ To implement the Scholarship Scheme.
- ⇒ Annual Graduation Ceremony.
- ⇒ Appointment of visiting lecturers and handling their contracts with SLITHM.
- ⇒ Launch / Public awareness programs for career choices.

The following courses are conducted at the SLITHM:

- 04 years Management Diploma: after completion of all 04 certificate level programmes. Advanced and Intermediate Level Courses are conducted in Colombo.
- 03 years Management Diploma: Specialized Diploma Programme offered for students with G.C.E. Advance Level qualification
It is conducted in Colombo and Kandy.
- Certificate Level: entry level qualification leading to diploma offered for students with formal education up to G.C.E Ordinary Level
It is conducted in Colombo and all Provincial Colleges.
- Foundation courses in Pastry and Bakery, and Laundry Management.
It was introduced in 2003 and conducted in Colombo.
- Craft Level: entry level three months programme for school leavers qualified up to grade 08.
It is conducted in Colombo and all Provincial Colleges.
- Conducting special training programmes based on specific requests from government institutions.
- Apprenticeship Level: pre-entry level one month program.

The course is conducted at the SLITHM head office and Provincial Colleges. After completing of the one-month apprenticeship course, the students can register for the Craft Level courses conducted by the SLITHM.

- **Tour Guiding:** There are four type of guides namely National, Chauffeur, Area and Site. All the Tour Guiding courses are self-financing courses. The license to the qualified guides is issued by SLTDA. In 2018, SLITHM conducted 01 National Guide Programme, and 01 Chauffeur Guide programme.

Scholarship Scheme

The SLITHM implemented a scholarship scheme to facilitate the students with low income families to follow the courses. If the parental income ceiling is less than Rs.10,000 per month, the students were awarded full scholarship and if the parental income ceiling is between Rs. 10,000 to Rs. 25,000 per month, the students were provided half scholarship. In 2018, 164 students were awarded full scholarships and another 10 students half scholarships.

Graduation Ceremony

(Picture)

Graduands of 2017 were awarded the diplomas in the Graduation Ceremony held on 11th June 2018 at the BMICH. The total number of graduands in 2017 was 90.

Course	2017
Management Diploma with specialisation in Food & Beverage Operations	22
Management Diploma with specialisation in Professional Cookery	09
Management Diploma with specialisation in Accommodation Operations	19
Diploma in Hospitality Management	40
Total	90

The Chief Guest was then Hon. Minister of Tourism Development and Christian Religious Affairs John Amaratunga.

Education Pathway of SLITHM

(Flow chart diagram)

6.3 Library

The SLITHM specialized Tourism and Hospitality library is a source of information for students and tourism professionals. It plays a vital role in catering to the informational and educational needs of both course participants and professional staff of SLITHM and tourism sector.

The fully-fledged Library is well stocked with over 10,000 books, over 1,000 tourism reports and selected periodicals. Among the library's special collections are the World Tourism Organization (WTO) publication, Training Manuals, Company Annual Reports, periodicals and tourism statistics. The library adopts an improved and efficient classification system (DDC 22 edition) and books are cataloged according to the 2nd edition of AACR (ii).

The Librarian is Ms. Ganga Walpola

6.4 Samudra Training Hotel

(Picture)

Hotel Samudra Training Hotel is in the same premises of SLITHM. Samudra Training Hotel and the SLITHM training school operates under the same management. Samudra Training Hotel is effectively and efficiently used for the primary purpose of student's practical training for application of theory.

The training hotel consists of:

- Ten rooms offering the highest level of comfort at the most reasonable prices, one suite consisting of two deluxe rooms and a pantry/kitchenette.
- The Monara Restaurant that has the capacity to provide meals for forty guests at any given time. Adjoining the restaurant there is a cocktail Lounge and Kudi Bar.
- Thahir Auditorium of SLITHM with a seating capacity of 250 providing all the facilities for the most sought-after conference.
- Gymnasium
- Laundry

The Acting Manager is Mr. Harshana Ponnampereuma

Financial Performance – 2018

SLITHM training hotel (Samudra Hotel) is a standalone profit making center. The profit generated in 2017 and 2018 are as follows:

2017	-	Rs. 12.24 million
2018	-	Rs. 10.38 million

6.5 Laundry Operations

Laundry & Dry-cleaning Operations commenced at the SLITHM Colombo in January 2013 with all the necessary equipment to operate it as a professional laundry and a training center.

It is located in a convenient location at the ground floor facing Galle Road.

The laundry & dry-cleaning course (both theory and practical) is being conducted to SLITHM students.

SLITHM laundry was operated as a profit center. Laundry services were opened to the employees of SLITHM, SLTDA, SLTPB and SLCB as well as to the public. The revenue earned from laundry operation increased from Rs. 1.89 million in 2017 to Rs. 2.18 million in 2018.

Laundry Manager/Lecturer Mr. Amaranth Cumaraswamy is in charge of the entire laundry operation.

6.6 Human Resources Development

The functions of the Human Resources Department are:

- ⇒ To revamp & strengthen the institutional organisation structure to suit delivery requirements.
- ⇒ Upgrading of existing infrastructure facilities of Colombo and Provincial Colleges in order to make the SLITHM as the centre of excellence for Tourism and Hospitality management.
- ⇒ Establishing new Provincial Colleges as per the management requirement.
- ⇒ Capacity building for non – academic staff through participating in seminars, workshops & training programs.

According to the approved cadre, the total number of employees were 217. It includes academic staff of 84 and non-academic staff of 106 (including training Samudra Hotel). Actual number of employees as at the end of 2018 was 189 and the details are as follows:

Category	Approved Cadre	Actual
Academic staff	84	73
Non Academic staff	106	91
Samudra Training Hotel	27	25
Total	217	189

World Tourism Day 2018

The Ministry of Tourism Development and Christian Religious affairs together with the SLTDA, SLTPB, SLITHM and SLCB organised the World Tourism Day 2018 celebration in Sri Lanka. The theme for this year was “Tourism and the Digital transformation”.

Welfare Association

In 2018, the Sri Lanka Tourism welfare association arranged an annual trip in October 2018 to the employees and their family members of SLTDA, SLITHM, SLTPB and SLCB. This year the main places visited were Polonnaruwa and Trincomalee.

Foreign Training Programme

The following three SLITHM employees participated in a training program held in China, from 6th to 12th September 2018.

Ms. J.D.R.S. Hapugoda – Executive Assistant
Mrs. W.M.R. Damayanthi – Executive Assistant
Ms. H.M. Liyanaga – Administrative Officer

6.7 Finance

The main source of funding to SLITHM is the Tourism Development Fund. Sri Lanka Tourism Development Authority collects the Tourism Development Fund and transfer 12 % to SLITHM.

Table 5: Source of fund to SLITHM in 2017 and 2018 in Rs. million

Category	2018 (Rs. Mn)	2017 (Rs. Mn)
Tourism Development Fund	524.01	441.81
School fees & other income	59.58	56.24
Other Revenues	66.05	54.73
Samudra Training Hotel	10.38	12.23
Total	660.02	565.01

6.8 Internal Audit

According to the Annual Internal Audit Plan 2018, 02 Internal Audit Reports were issued that contained certain suggestions, recommendations and for improvements. Actions were taken by the relevant officers to minimize costs and in streamlining processes through better internal audits.

Audit and Management Committee (AMC)

AMC is empowered to oversee due diligence and control over the financial aspects of the Public Enterprise's operations and performance, according to the public enterprise guideline for good governance.

Members of AMC in 2018

1. Mr. M.K.G.K. Nemmawatte - Treasury Representative to the Board of Directors of SLITHM – Chairman
2. Mr. P.U. Ratnayake - Director General SLTDA
3. Mr. T.M.F. Packeer, Board member of SLITHM

Representative of the Auditor General as observer – Mr. S.Sanjeewa (up to August 2018)
Mr. W.S. Wimalaweera (From August 2018)

Internal Auditor of SLITHM was the convener of the AMC meetings.

Audit Management Committee (AMC) meetings held during the year 2018 are as follows:

Number	Date
26 th	4 th June 2018
27 th	27 th August 2018

7 Anuradhapura Provincial College (Picture)

Facilities available

- 04 Lecture Rooms (maximum 30 students each)
- 01 Training Kitchen
- 01 Training Restaurant
- 01 Mock – up room
- 01 Computer Laboratory
- 01 Locker Room

Permanent academic staff

Mr. K.D.Y.N. Kahatapitigama - Principal

Faculty	Lecturer	Designation
Professional Cookery	Mr. M.S. Madawala	Assistant Lecturer
Food & Beverage Operations	Mr. R.M.A.P. Rathnayake	Assistant Lecturer
Front Office Operations	Mr. G.P.M. Gamage	Assistant Lecturer

Note: In addition, there were 08 visiting lecturers.

Number of students trained

Table 6 : Number of Students trained at Anuradhapura in 2017 and 2018

Courses	2017	2018
Craft Level – Professional Cookery	50	64
Craft Level – Restaurant and Bar service	41	21
Craft Level – Subtotal	91	85
Certificate Level - Professional Cookery	38	54
Certificate Level - Restaurant and Bar service	23	26
Certificate Level – Hotel Reception	-	25
Certificate Level – Subtotal	61	105
Grand Total	152	190

At the Anuradhapura Provincial College, the number of students trained in regular courses increased from 152 in 2017 to 190 in 2018, an increase of 25 percent.

Financial Performance – 2018

Net cost of operations:
 2017 - Rs. 17.99 million
 2018 – Rs. 17.25 million

Career development and other programmes conducted during the year 2018

- Shramadhana campaign organized by Student’s Sports and Welfare Association
- Inter class cricket tournament – conducted by student’s Sport and Welfare Association
- Carom Tournament conducted by Student’s Sports and Welfare Association
- Sinhala and Tamil New Year Festival Programme
- Three Educational & Familiarization Tours
- Two students awareness Programmes
- Participated at the National Bar Tender Competition – 2018
- Participated at the Job Fair – 2018; Organized by the District Secretariat, A/pura
- Participated for the Career Guidance Programme at Nagenahira Nuwaragam Palatha - East

8 Bandarawela Provincial College

(Picture)

It commenced operation in 2004 and the facilities available at present are:

- 05 Lecture Rooms
- 01 Practical Restaurant
- 01 Training Kitchen
- 01 Auditorium
- 02 Mock- up Rooms
- 01 Computer Laboratory
- 01 Library

Permanent academic staff

Mr. H.K.C. Perera - Principal (up to 1st September 2018)

Mr. Chaminda Tennakoon Principal (from 01 of October 2018)

Faculty	Lecturer	Designation
Professional Cookery	Mr. T.M.C. Tennakoon	Senior Lecturer
Food & Beverage Operations	Mr.Sanjeewa Ellawala	Assistant Lecturer
	Mr. Nuwan Dissanayake	Assistant Lecturer
Front Office Operations	Ms. Chamila Rathnayaka	Assistant Lecturer
Housekeeping Operations	Mr. C.P. Hettiarachchi	Assistant Lecturer

Note: In addition, there were 12 visiting lecturers.

Number of students trained

Table 7: Number of Students trained at Bandarwela in 2017 and 2018

Courses	2017	2018
Craft Level – Professional Cookery	46	51
Craft Level – Restaurant & Bar service	12	17
Craft Level – Hotel Housekeeping	-	17
Craft Level – Subtotal	58	85
Certificate Level - Professional Cookery	57	54
Certificate Level - Restaurant & Bar service	42	42
Certificate Level - Hotel Reception	34	39
Certificate Level – Hotel Housekeeping	36	33
Certificate Level – Subtotal	169	168
Subtotal - SLITHM regular courses	227	253
Apprenticeship Programmes	21	-
Subtotal - other training programs	21	-
Grand total	248	253

At the Bandarwela Provincial College, the number of students trained in regular courses increased from 227 in 2017 to 253 in 2018, an increase of 11.5 percent. In addition, to the regular courses, 21 students were trained in the Apprenticeship programme in 2017. Total number of students trained both in regular and other training programs increased from 248 in 2017 to 253 in 2018.

Financial Performance – 2018

Net cost of operations:

In 2017 - Rs. 16.69 million

In 2018 – Rs. 18.91 million

Career development and other programmes conducted during the year 2018

- Shramadhana campaign organized by Student’s Sports and Welfare Association
- Tree Planting
- Carom Tournament conducted by Student’s Sports and Welfare Association
- HIV Aids & Drug Awareness Programme
- Eight hotel visits
- Gest Lecture Programme

- Inter class cricket tournament – conducted by student’s Sport and Welfare Association
- Japan Language Programme
- Blood Donation Programme
- Sinhala and Tamil New Year Celebration
- Twenty two school awareness Programs
- Tour Guiding Programme
- Visit of officers from Uva Provincial Council
- World Tourism Day celebration
- Awareness programme to Sri Lanka Police

9 Kandy Provincial College

(Picture)

The Kandy Provincial College commenced its operation at the present location on 15th May 2013.

Facilities available:

- 08 Lecture Rooms (maximum 35 students in each)
- 01 Training Kitchen
- 01 Training Restaurant
- 01 Mock– up room
- 01 Computer Laboratory
- 01 Banquet Hall (Capacity – 150 pax)
- 04 Guestrooms
- 01 Housekeeping Demonstration Room
- 01 Auditorium
- 01 Open Air Theatre
- 01 Library

Permanent academic staff – 2018

Ms. Kumuduni Wickramasinghe Principal

Faculty	Lecturer	Designation
Professional Cookery	Mr. P.J.De. A. Seneviratne	Senior Lecturer
Food & Beverage Operations	Mr. I.A.S.B. Dissanayake	Assistant Lecturer
	Mr. J.K.D.D.N. Jayasingha	Assistant Lecturer
Nutrition & Food Hygiene	Ms. K.G.S.D. Gunasinghe	Assistant Lecturer
Front Office Operations	Mr. G.L.R.C. Jayawardena	Senior Lecturer
	Mr. J.T.M. Sundarampillai	Senior Lecturer

Note: In addition, there were 15 Visiting Lecturers.

Number of students trained

Table 8: Number of Students trained at Kandy Provincial College in 2017 and 2018

Courses	2017	2018
Craft Level - Professional Cookery	72	90
Craft Level - Restaurant and Bar service	55	83

Craft Level – Hotel Housekeeping	18	21
Craft Level – Subtotal	145	194
Certificate Level - Professional Cookery	80	70
Certificate Level - Restaurant and Bar service	70	80
Certificate Level - Hotel Reception	73	63
Certificate Level – Hotel Housekeeping	72	64
Certificate Level – Subtotal	295	277
Management Diploma (3Years)	30	91
Subtotal - SLITHM regular courses	470	562
Apprenticeship Programmes	20	-
Subtotal - other training programs	20	-
Grand total	490	562

At the Kandy Provincial College, the number of students trained in regular courses increased from 470 in 2017 to 562 in 2018, an increase of 19.5 percent. In addition, to the regular courses 20 students were trained in Apprenticeship programmes in 2017. Total number of students trained both in regular and other training programs increased from 490 in 2017 to 562 in 2018.

Financial Performance – 2018

Net cost of operations:

2017 - Rs. 31.63 million

2018 – Rs. 37.57 million

Career development and other programmes conducted during the year 2018

- Shramadhana campaign organized by Student’s Sports and Welfare Association
- Inter class cricket tournament – conducted by student’s Sport and Welfare Association
- Carom Tournament conducted by Student’s Sports and Welfare Association
- Sinhala and Tamil New Year Festival Programme
- Knowledge first, career guidance education fair at Kandy City Center.
- World Tourism Day 2018
- 4th Anniversary Celebrations at SLITHM Premises
- “Poson Dansela” was organized by the Students Sports & Welfare Association at Warapitiya Junction
- Tree Planting Day was held at SLITHM – Kandy
- Training of “Tea & Coffee Buffet Service with Manners” held for Provincial Council Staff.

10 Koggala Provincial College

(Picture)

The Koggala Provincial College building was constructed by the Southern Provincial Council and commenced operation in January 2008.

Facilities available:

- 06 Lecture Rooms (maximum 30 students each)
- 01 Training Kitchen
- 01 Store
- 01 Training Restaurant
- 02 Mock– up room
- 01 Computer Laboratory
- 01 Library

Permanent academic staff - 2018

Mr. R.D.A. Lenard

Principal

Faculty	Lecturer	Designation
Professional Cookery	Mr. W.M.R.D. Wettasinghe	Assistant Lecturer
	Mr. G.Perusinghe	Assistant Lecturer
	Mr. T.B.Chamara	Assistant Lecturer
Food & Beverage Operation	Mr. L.S. Wasantha	Assistant Lecturer
	Mr. M.A. Buddhika	Assistant Lecturer
Front Office Operation	Mr. H.K.W. Chandana	Assistant Lecturer
	Ms. H.L.A.Samanmalee	Assistant Lecturer
Housekeeping Operations	Mr. Indika Mohotti	Lecturer
	Mr. P.S.W. Emmanuel	Assistant Lecturer

Note: In addition, there were 12 visiting lecturers.

Number of students trained

Table 9: Number of Students trained at Koggala Provincial College in 2017 and 2018

Courses	2017	2018
Craft Level - Professional Cookery	78	46
Craft Level - Restaurant and Bar service	60	33

Craft Level - Hotel Reception	54	28
Craft Level – Hotel Housekeeping	64	30
Craft Level – Subtotal	256	137
Certificate Level - Professional Cookery	118	144
Certificate Level - Restaurant and Bar service	127	126
Certificate Level - Hotel Reception	109	140
Certificate Level – Hotel Housekeeping	97	104
Certificate Level – Subtotal	451	514
Subtotal - SLITHM regular courses	707	651
Area Guide	-	49
Subtotal – other training program	-	49
Grand Total	707	700

At the Koggala Provincial College, the number of students trained in regular courses were 707 in 2017 whereas 651 in 2018. In 2018, the number of area guides trained was 49. Total number of students trained both in regular and other training programmes were 707 in 2017 and 700 in 2018.

Financial Performance – 2018

Net cost of operations:

2017 - Rs. 28.12 million

2018 – Rs. 41.93 million

Career development and other programmes conducted during the year 2018

- Language day
- AIDS awareness programme
- Sinhala and Tamil New Year Festival Programme
- Fire fighting training programme
- Hotel visits
- Flower decoration demonstration
- Drug awareness programme
- Carom Tournament conducted by Student’s Sports and Welfare Association
- First aid programme
- Shramadhana campaign organized by Student’s Sports and Welfare Association
- Housekeeping fiesta
- Inter class cricket tournament – conducted by student’s Sport and Welfare Association
- AIDS awareness programme
- Twelve Awareness programs
- Seven School visits to the Koggala Provincial College

- Beach Cleaning programme of Welfare Association
- Three Job Fairs

11 Ratnapura Provincial College

(Picture)

Facilities available:

- 06 Lecture Rooms
- 01 Practical Restaurant
- 01 Training Kitchen
- 02 Mock-Up Rooms
- 01 Student's Cafeteria
- 01 Computer Laboratory

Permanent academic staff - 2018

Mr. Kanishka N. Jayathunga Principal

Faculty	Lecturer	Designation
Professional Cookery	Mr. Chaminda Tennakoon	Senior Lecturer
	Mr. Priyanka Wickramasinghe	Assistant Lecturer
Food & Beverage Operations	Mr. T.M.K.C.S.R. Pieries	Assistant Lecturer
	Mr. Kanchana Krishantha	Assistant Lecturer
Front Office Operations	Mr. C.T. Gunasekara	Assistant Lecturer
Housekeeping Operations	Mr. Kanishka D. Nugawela	Senior Lecturer

Note: In addition, there were 08 visiting lecturers.

Number of students trained - 2018

Table 10: Number of Students trained at Ratnapura Provincial College in 2017 and 2018

Courses	2017	2018
Craft Level - Professional Cookery	50	51
Craft Level - Restaurant and Bar service	37	52
Craft Level – Hotel Housekeeping	53	-
Craft Level – Subtotal	140	103

Certificate Level - Professional Cookery	62	64
Certificate Level - Restaurant and Bar service	55	67
Certificate Level - Hotel Reception	50	40
Certificate Level – Hotel Housekeeping	42	53
Certificate Level – Subtotal	209	224
Subtotal – SLITHM regular courses	349	327
Apprenticeship programme	-	73
Subtotal – Other training programmes	-	73
Grand Total	349	400

At the Ratnapura Provincial College, the number of students trained in regular courses were 349 in 2017 whereas 327 in 2018. In 2018, the number of students trained in Apprenticeship programme was 73. Total number of students trained both in regular and other training programs increased from 349 in 2017 to 400 in 2018.

Financial Performance – 2018

Net cost of operations:

Year 2017 - Rs. 20.19 million

Year 2018 - Rs. 21.05 million

Career development and other programmes conducted during the year 2018

- Shramadhana campaign organized by Student’s Sports and Welfare Association
- Inter class cricket tournament – conducted by student’s Sport and Welfare Association
- Carom Tournament conducted by Student’s Sports and Welfare Association
- Sinhala and Tamil New Year Festival Programme
- Awareness program at Balangoda organised by Provincial Council.
- Information and awareness provided at the Educational and Technological Exhibition at Technical School Ratnapura.

12 Kurunegala Provincial College

(Picture)

The ownership of the land and the building of Kurunegala Provincial College is with the Wayamba Provincial Council and Wayamba Development Authority. The school commenced operation in February 2015.

Facilities available:

- 04 Lecture Rooms (maximum 30 students each)
- 01 Training Kitchen
- 01 Training Restaurant
- 01 Mock– up room
- 01 Computer Laboratory
- 01 Auditorium
- 01 Cafeteria
- 01 Library

Permanent academic staff - 2018

Mr. E.K. Sarath Kumara Principal

Faculty	Lecturer	Designation
Professional Cookery	Mr. J.S.B. Weerkoon	Senior Lecturer
Food & Beverage Operations	Mr. H.M.I.B.Seneverathne	Assistant Lecturer
Front Office Operations	Mr. M.Sampath Weerakoon	Assistant Lecturer
Housekeeping Operations	Mr. Indika Jayasekara	Assistant Lecturer

Note: In addition, there were 12 visiting lecturers

Number of students trained

Table 11: Number of Students trained at Kurunegala Provincial College in 2017 and 2018

Courses	2017	2018
Craft Level – Professional Cookery	-	94
Craft Level – Restaurant and Bar service	15	80
Craft Level – Subtotal	15	174
Certificate Level - Professional Cookery	88	70
Certificate Level - Restaurant and Bar service	85	77
Certificate Level - Hotel Reception	47	76
Certificate Level – Hotel Housekeeping	24	57
Certificate Level – Subtotal	244	280
Subtotal - SLITHM Regular Courses	259	454
Apprenticeship Programmes	-	47
Subtotal - Other Training Programmes	-	47
Grand Total	259	501

At the Kurunegala Provincial College, the number of students trained in regular courses increased from 259 in 2017 to 454 in 2018 an increase of 93.4 percent. In 2018, 47 students were

trained in the Apprenticeship Programme. Total number of students trained both in regular and other training programs increased from 259 in 2017 to 501 in 2018.

Financial Performance – 2017

Net cost of operations:

Year 2017 - Rs. 15.74 million

Year 2018 - Rs. 19.20 million

Career development and other programmes conducted during the year 2018

- Carom Tournament conducted by Student's Sports and Welfare Association
- Shramadhana Campaign organized by Student's Sports and Welfare Association
- Inter class cricket tournament – conducted by student's Sport and Welfare Association
- Sexually transmitted disease programme
- Yowun Puraya National Programme-2018 at Nikaweratiya
- Sinhala and Tamil New Year Festival Programme
- Vesak lanterns competition & Awareness programme
- Dengue prevention Sramadhana campaign
- Dining etiquette programme and practical lunch experience for:
 - Students of Advanced Level Arts Section at Maliyadeva College, Kurunegala
 - Staff of Blood Bank (25 nos) in the Teaching Hospital, Kurunegala
 - Students of Advanced Level - Home Economics Students of D.B Welagedara Central College, Kurunegala
 - Students of G.C.E (O/L) Home Science at C.W.W Kannangara Central Collage, Hunumulla
 - Students of G.C.E (O/L) Home Science at Sri Sumangala National College, Wariyapola
 - Students of G.C.E (O/L) Home Science at D.S Senanayake Central College, Uhumeeya
- Workshop on Business Writing for Professionals
- Inter class cricket tournament – conducted by student's Sport and Welfare Association
- "SYMPHONY" Talent Show
- Providing career guidance and directing the unemployed youth of the hotel sector at Kannangara Central Collage, Hunumulla
- Awareness Programme at Rasnayakapura Divisional Secretariat
- Awareness Programme at Galgamuwa Divisional Secretariat

13 Pasikudah Provincial College

There is a gradual increase in the number of tourists visiting Pasikudah after construction of hotels in the National Holiday Resort of Sri Lanka Tourism Development Authority.

SLITHM is temporally operating a hotel school at the National Holiday Resort office in Pasikudah to conduct basic courses on Hospitality Management.

Permanent academic staff - 2018

Mr. G.L.B. Ramesh Perera

Principal

Faculty	Lecturer	Designation
F&B Operations	Mr. A.M.J.K. Attanayake	Assistant Lecturer
Hotel Housekeeping	Mr. A.M. Risan	Assistant Lecturer

- Note: In addition, there was 01 visiting lecturer

Number of students trained

Table 12: Number of Students trained at Pasikudah Provincial College in 2017 and 2018

Courses	2017	2018
Craft Level – Restaurant and Bar service	44	51
Craft Level – Hotel Housekeeping	40	-
Total	84	51

During the year 2017, number of students trained in Craft Level was 84 whereas in 2018 it was 51.

Financial Performance – 2018

Net cost of operations:

Year 2017 - Rs. 3.11 million

Year 2018 - Rs. 5.19 million

Career development and other programmes conducted during the year 2018

- Shramadhana campaign organized by Student's Sports and Welfare Association
- Sinhala and Tamil New Year Festival Programme
- Familiarization Tours: Restaurant and Bar Service familiarization tours to Anantaya Hotel – Pasikudah & Amaya Beach – Pasikudah
- Career Guidance Programmes: conducted at the Divisional Secretariat – Valaichchenai, Oddamavadi & Chenkalady
- Awareness Programmes: conducted at Vidatha Resource Centre – Oddamavadi, World Vision Training Centre – Chenkalady, Divisional Secretariat – Valaichchenai.

- Youth Workshop discussion organized by WUSC in collaboration with Divisional Secretariat – Valaichchenai & YMCA – Valaichchenai
- Participated at a Mini Job Fair organized by the Eastern University.
- Posters were distributed among all Schools in the Oddamavadi & Valaichchenai Divisions that comes under the purview of Batticaloa (Kalkudah) Zonal Education Director.
- Posters were distributed amongst Divisional Secretariats in Valaichchenai & Oddamavadi, Govt. Offices, Post Offices, Public Libraries & Supermarkets.
- Participated in a Beach Cleaning Campaign along with all the hotel staff in Pasikudah.
- Celebrated ‘World Tourism Day’ along with the East Coast Hotelier’s Association in Pasikudah.
- Participated in a workshop for females in the area, organized by the Pasikudah/Kalkudah Guesthouse Owners’ Association at the Gnanam Holiday Inn, Kalkudah.

14 Jaffna Provincial College

(Picture)

The Jaffna Hotel School was temporarily operated at the Ministry of Public Administration Guesthouse located at Mankumban from October 2018.

Permanent academic staff – 2018

Lecturer in Charge – Ms. Niranjala Francis Bastian

There was one permanent lecturer and in addition three visiting lecturers.

Number of students trained

Table 12: Number of Students trained at Jaffna Provincial College in 2018

Courses	2018
Craft Level – Professional Cookery	8
Craft Level – Hotel Reception	4
Total	12

Financial Performance – 2018

Net cost of operations:

Year 2018 - Rs. 0.35 million

Career development and other programmes conducted during the year 2018

- Shramadhana campaign organized by Student's Sports and Welfare Association
- Two students awareness Programmes
- Two Hotel visits